

## PRIVACY NOTICE

### Who is the controller of your data?

- Your data is controlled by: **Credit Agricole Bank Polska S.A. (the Bank, we)** headquartered in Wrocław (54-202), ul. Legnicka 48 bud. C-D,

### How you can contact the data controller or data protection officer

You can contact **us**:

- electronically, via Mailbox in the CA24 Online service or via the contact form available at [www.credit-agricole.pl/kontakt/e-mail](http://www.credit-agricole.pl/kontakt/e-mail);
- by letter, at Credit Agricole Bank Polska S.A. 54-202 Wrocław, ul. Legnicka 48 bud. C-D.

You can contact **our data protection officer**:

- electronically, at [IOD@credit-agricole.pl](mailto:IOD@credit-agricole.pl);
- by letter, at Inspektor Ochrony Danych, Credit Agricole Bank Polska S.A., 54-202 Wrocław, ul. Legnicka 48 bud. C-D.

You can contact our data protection officer in particular regarding any irregularities in the processing of personal data.

### Your personal data protection rights

We undertake to ensure you have the right to:

- access your data or receive a copy of your data;
- request that your data be corrected or deleted or that the processing of your data be restricted;
- object to your data being processed in the legitimate interests of the Bank;
- object to the processing of personal data for marketing purposes, including to profiling;
- withdraw your consent to data processing; however, withdrawing your consent will not affect the validity of how we have processed your personal information up to that point;
- transfer your personal data if it is processed based on your consent or an agreement;
- file a complaint with the President of the Personal Data Protection Office, who is the authority competent for the protection of personal data in Poland.

### Purposes for which we process your data and our legal basis for doing so

We can process your data in order to:

- fulfil our legal obligations (legal basis: Article 6.1(c) of the GDPR), namely:
  - prevent crime, including bank loan fraud, which is our duty under Article 106(a) and 106(d) of the Banking Act;
  - comply with the requirements of such regulatory bodies as: the Polish Financial Supervision Authority (KNF), the European Central Bank, the European Banking Authority;
- pursue our legitimate interests (legal basis: Article 6.1(f) of the GDPR) related to the performance of the agreement between the Bank and your employer/contractor, i.e.
  - perform the tasks arising from the agreement between the Bank and your employer/contractor;
  - pursue our internal administrative objectives, which include producing statistics and reports for our internal use and for the purposes of the group;
  - ensure the safety and security of staff and the property of the Bank, including by using surveillance located on the Bank's premises;
  - ensure security with regard to tasks entrusted to you, including in particular preventing any unauthorised conduct;
  - process complaints, determine claims and pursue or defend them;

- process your data for other purposes to which you have consented (legal basis: Article 6.1(a) of the GDPR).

### What data we process and where we get it from

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We process

- data that identifies you, such as your name and surname, ID card number, PESEL number;
- your address and telephone contact details (e.g. phone number, address, e-mail) and socio-demographic data (e.g. citizenship, employment form or job position),
- your image and voice, i.e. audiovisual data such as video surveillance recordings and phone call recordings;
- confirmation that you have no criminal record to the extent permitted by the Act on the Principles of Obtaining Information on the Criminal Records of Job Applicants and the Employees of Financial Sector Entities.

We obtain your data primarily from your employer/contractor, but also from you.

### How long we retain data

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We will retain your data until:

- we are no longer required by the law to do so;
- legitimate interests of the Bank that constitute grounds for such processing are met or such processing is objected to;
- you withdraw your consent;
- the claims have become time-barred.

### Who the Bank shares data with

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Within the organisational structure of the Bank your data will only be available to our authorised personnel and only to the extent necessary. The Bank may also disclose your data to third parties, including:

- entities contracted by the Bank to process personal data for the Bank, such as IT providers, archiving service providers, and other service providers who process data for the Bank;
- entities that provide consulting and audit services, such as audit firms;
- entities in the group the Bank belongs to;
- entities that need to receive such data so that the agreement between the Bank and your employer/contractor can be performed.

### When we transfer data to third countries

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We may transfer your data to entities in third countries, outside the European Economic Area, which includes European Union countries, Iceland, Norway, and Lichtenstein. We can do it provided that:

- such countries guarantee at least the same level of data protection as that required in the European Union;
- in our agreements with entities in such countries we have applied solutions provided by the law or if such transfers of data are approved by a body supervising data protection.

### Automated decision making

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Your personal data will not be processed automatically in a way that could result in automated decision making, including profiling.

### Are you required to provide your data to us?

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The provision of the data is voluntary, but necessary for us to be able to perform the agreement with your employer/contractor and meet our legal obligations.

Information about the processing of personal data is also available on our website at: [www.credit-agricole.pl/RODO](http://www.credit-agricole.pl/RODO)

#### **Legal basis**

GDPR: Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation).